



For Lummus Supply to complete:

Date of Inspection: \_\_\_\_\_  
Claim # \_\_\_\_\_  
Original S/O #: \_\_\_\_\_  
Original PO #: \_\_\_\_\_  
Manufacturer Ref. #: \_\_\_\_\_

## Warranty Request Form

Date of Submission: \_\_\_\_\_ Date of Construction: \_\_\_\_\_

1. Builder/Contractor (Name of company): \_\_\_\_\_  
\_\_\_\_\_

Cell #: \_\_\_\_\_ Email: \_\_\_\_\_

2. Homeowner Information:

Name: \_\_\_\_\_

Address and Original Lot #: \_\_\_\_\_  
\_\_\_\_\_

Cell #: \_\_\_\_\_ Email: \_\_\_\_\_

3. Product Information/Description: (this must include type of product, sizes and operation)

\_\_\_\_\_  
\_\_\_\_\_

4. Description of the issue: (please include pictures for reference, these are required for manufacturer's support)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### Notes:

Please fill out completely and email back with photos and other documentation to [warranty@lummussupply.com](mailto:warranty@lummussupply.com)  
Photos showing the complaint and critical dimensions along with your contactors information, or a copy of the original order / invoice are required to initiate the claims process. Proof of purchase is required for warranty submission. For our contractor account we can pull these from files back to 6/20.

*Manufacturer warranties cover only product components if a verified defect is present. Damage or decay caused by improper installation or inadequate maintenance will not be covered. Other cost such as installation, removal or painting is not included in product warranties. Lummus Supply can only facilitate claims submission to the manufacturer of the products we distribute. Upon dissolution of any company any stated or implied warranty would cease to exist.*

Please allow 48 hours for a response – thank you Lummus Supply Co.